

Notice of Unknown Service Line Material

Frequently Asked Questions

Do I Need to Make an Appointment?

If you have already had your water meter installed, you don't need to do anything. During the water meter installation process, the Village of South Glens Falls was able to collect all the data needed to determine the material(s) of your service line within the home.

Why Did I Get This Letter?

Because the Village of South Glens Falls cannot definitively determine, at this time, the material of the service lines under the ground we are mandated by New York state to send you this letter.

Yes, We Know What Kind of Service Line You Have....

But New York state requires evidence through either excavation and examination or certified records. If the Village could not provide either of those to satisfy NY state requirements, we are mandated to send you a letter.

Are You Going To Dig Up My Yard?

Excavating and examining all the service lines is required by New York state. The Village of South Glens Falls will work diligently over the next few years to satisfy these requirements. This may mean disturbing parts of your yard, or areas of the road. As always, the DPW will return the disturbed area to the same condition in which it existed prior.

Is There Lead In My Water?

No. The Village of South Glens Falls regularly tests its water for a multitude of dangers. If at any time there was cause for concern, we would notify you immediately. You can view the Annual Water Quality Report on our website under the Government heading and selecting South Glens Falls AWQR 2023. You can also find the report linked under Public Notices.

Should I Have My Water Tested?

That's up to you. The Village of South Glens Falls regularly tests water samples from various locations throughout the Village. Testing results continue to show no traces of lead in the water supply.