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contractors for



Subject: Urgent: Mandatory Water Meter Replacement/Installation Project in Your Area

Dear Water Customer

The Village of South Glens Falls, in collaboration with Ferguson Waterworks and Saks Metering, is initiating a crucial water meter replacement/installation project in your community. Our authorized installers from Saks Metering will be conducting this project, equipped with photo identification, prominently displayed car signs, and company uniforms, ensuring a professional and secure process.

The replacement/installation of water meters for residential accounts is expected to take approximately 30 minutes, necessitating a temporary water disruption. For commercial accounts, the timeframe may vary depending on the size of the meter.

The Village of South Glens Falls is requesting that an appointment to exchange/install your current water meter be scheduled within 7 days from the receipt of this letter. Failure to schedule an appointment within 7 days of this letter may result in estimated water bills.

**To schedule your appointment, please reach out to Saks using the following convenient options:**

1. Visit our website at [www.SaksMetering.com](http://www.SaksMetering.com) and click on "Schedule Appointment."
2. Email us at [info@saksmetering.com](mailto:info@saksmetering.com).
3. Call our office at 877-583-7257 to schedule your appointment over the phone (Monday-Friday 8 am-6 pm, Saturday 8 am-4 pm).

This replacement/installation of the water meter will be performed at no cost to you. Please be advised that the right to access your property for the purpose of replacing, repairing, installing, or inspecting your water meter is a condition for providing water service to any property.

Appointments are available Monday-Friday between 8 am-12 pm and 12 pm-4 pm. Given that water meters are typically located within residences or buildings, it is essential to coordinate an appointment with Saks Metering. Please note that appointments must be scheduled directly with Saks, not through the Village.

For additional information about this metering program, please visit The Village of South Glens Falls <https://sgfny.com/>.

Should you have any questions or concerns regarding this project, please do not hesitate to contact Saks Metering at 877-583-7257 or the Village of South Glens Falls at 518-792-4033.

**We thank you in advance for your cooperation!**

Saks Metering (DBA Saks Utility Solutions LLC)  
877-583-7257

[www.SaksMetering.com](http://www.SaksMetering.com)

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