

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## South Glens Falls Village Did Not Meet Treatment Requirements

Our water system recently violated a drinking water treatment requirement. Although this situation does not require that you take immediate action, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

On May 22 and 23, 2021 the free chlorine residual leaving the treatment plant was below 0.2 ppm, which is the minimum required by the New York State Sanitary Code. Two of the readings were non-detect.

New York State Drinking Water Regulations require that surface water plants maintain a free chlorine residual of at least 0.2 ppm. The regulations allow for the free chlorine residual to be less than 0.2 ppm for a period of four hours if there is a problem. We exceeded this four-hour window and we failed to notify the Department of Health within 24 hours as required.

### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### What does this mean?

***\*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.\****

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

### What is being done?

We repaired a chlorine pump, had our alarm settings reviewed and reset, and added a second chlorine injection point after filtration. Disinfectant levels returned to compliance on May 24, 2021.

For more information, please contact the Village of South Glens Falls or the New York State Department of Health Glens Falls District Office at (518) 793-3893.

***\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\****

This notice is being sent to you by the Village of South Glens Falls